

Filters

Site: All Presenter: All Other Presenter: All Exclude Tests SBC Districts: All

Data Set Source: South Bay Consortium Mentor Forum (Nov)

### What is a Net Promoter Score?

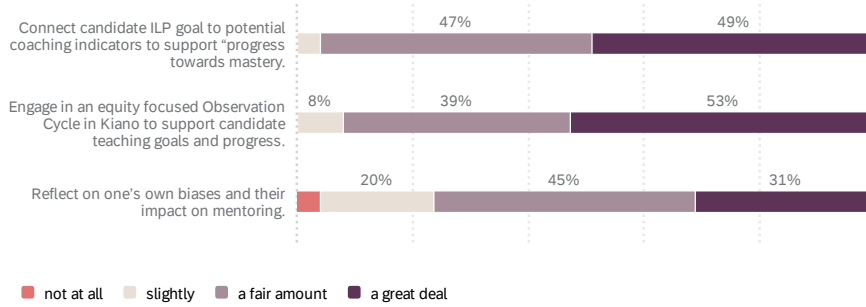
A Net Promoter Score (NPS) is the likelihood that the client will return or recommend our work to others. Net Promoter Score is a number from -100 from 100.

Scores higher than 0 are typically considered to be good and scores above 50 are considered to be excellent.

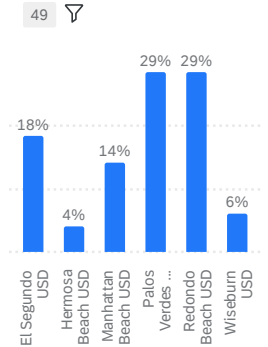
The Net Promoter Score is calculated using the following formula: % Promoter- % Detractor= NPS. For example if the Promoter is 80% and the Detractor is 10%, the NPS 70. (80-10=70)

Post-Session NPS Target Goal: 60

### To what extent did this module support you with the following learning objectives? 51



### District Representation 49



### What additional feedback would you like to provide? 16

7

In the future, please always assign seats so new mentors are seated next to experienced mentors.

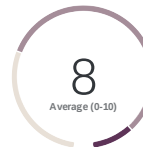
5

As a Deaf Education teacher. It kind of rubs me the wrong way that we refer to the Analyzing Student Learning tool as the "ASL." It almost feels appropriate since ASL (American Sign Language) is such an

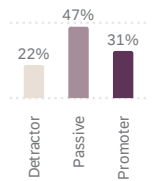
### NPS Score 51



### NPS Average 51



### NPS Categories 51



## Content Relevance and Application 📄

Q3 - What would make this session more relevant to you?	Key Takeaway and Application	Would like to be contacted
N/A	N/A	N/A
N/A	Aligning cstps with indicators	N/A
N/A	I have a better understanding of Kiano and how to use it to effectively coach my candidate. I appreciate the indicators and how you aligned them with the CSTPs.	N/A
Nothing specific - I enjoyed working with a mix of new and experienced mentors	I'm ready to begin the coaching cycle and can do it in a more focused way based on today's session	N/A
.	I have a better understanding on how to observe my candidate the next time I visit her.	N/A
N/A	N/A	N/A
N/A	Applying effective indicators to the ILP goal.	N/A
I liked being able to work on Kiano much more this session. The more practice the better.	Learning Kiano	N/A
More personalized help	More confusion about tools and indicators	N/A
N/A	Connect indicators to ILP goal, and be able to find them as I script observation in order to use for the coaching cycle.	N/A
N/A	I need to start planning to complete a full coaching cycle.	N/A
Strategies to break past any bias' we have.. beyond "acknowledging them"	Helpful to prepare ahead of time to help steer the conversations to the best indicators, and using my coaching language to help direct those observation conversations	N/A

## How confident are you in implementing effective coaching strategies with each of the teachers you support? 50 📄

