△ **Filters** ⌄   Site: All ⌄   Presenter: All ⌄   Other Presenter: All ⌄   **Exclude Tests**   SBC Districts: All ⌄   Reset to Default

What is a Net Promoter Score?

A Net Promoter Score (NPS) is the likelihood that the client will return or recommend our work to others. Net Promoter Score is a number from -100 from 100.
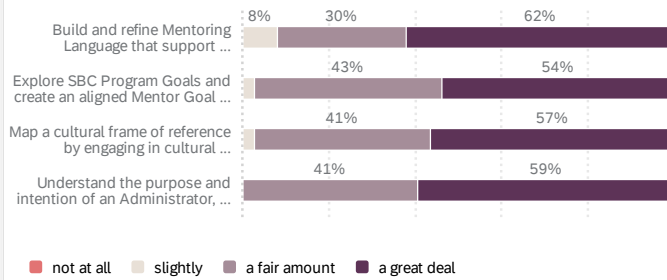
Scores higher than 0 are typically considered to be good and scores above 50 are considered to be excellent.

The Net Promoter Score is calculated using the following formula: % Promoter- % Detractor= NPS. For example if the Promoter is 80% and the Detractor is 10%, the NPS 70. (80-10=70)
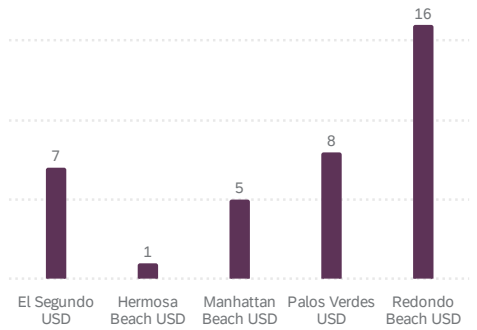
Post-Session NPS Target Goal: 60

September

To what extent did this module support you with the following learning objectives? 37 ▽

Build and refine Mentoring Language that support ... : 8% slightly, 30% a fair amount, 62% a great deal
Explore SBC Program Goals and create an aligned Mentor Goal ... : 43% a fair amount, 54% a great deal
Map a cultural frame of reference by engaging in cultural ... : 41% a fair amount, 57% a great deal
Understand the purpose and intention of an Administrator, ... : 41% a fair amount, 59% a great deal

■ not at all   ■ slightly   ■ a fair amount   ■ a great deal

District Representation 37 ▽

District	Count
El Segundo USD	7
Hermosa Beach USD	1
Manhattan Beach USD	5
Palos Verdes USD	8
Redondo Beach USD	16

Content Relevance ▽

What content from this session was most relevant to you?	What would make this session more relevant to you?
Using Kiano	To begin with clearly defined tasks and expectations of the mentor. To give us an overview of actual "assignments" that we will be helping our mentee complete along with due dates.
Meet with site evaluator asap.	N/A
Asking the cultural questions kinda blew my mind.	Giving mentors who are familiar with the tools the freedom to access them while they are being explained to others. Sometimes a refresher is helpful, but sometimes it's just not taking all learner needs into consideration.
The explanation of roles: candidate, mentor, and administrator.	It would be helpful to have session materials also provided in a digital format, instead of, or in addition to, paper.
Coaching language	N/A
The content about Bias's in reflection and having him a reminder to put ourselves in the teachers shoes.	The session was great! Just maybe start the meeting with the overall timeline
Mentor-admin collaboration and defining roles in that space Mentoring language	More time to reflect on past mentoring challenges and discuss potential solutions for future anticipated challenges
Defining relationship between mentor and site admin	N/a all was helpful
Mentor language	I'm unsure at this time. This is a lot of information to digest.
Understanding Kiano-there were some helpful tips.	I'd like a list of sample smart goals to reference.
Discussion about culture from the perspective of how I personally define	

What is your key takeaway from today's session and how do you see yourself applying that in the following weeks? 35 ⛛

The takeaway is to fill out Kiano completely for my mentee. Not leave anything out

---

Create a welcoming, professional and respectful environment to assist teacher. Make calendar with teacher to plan for the year.


I will be reaching out and connecting at least 3 times with admin in relation to Induction. Encourage teacher to align their goals with the school and district goals.

To build relationships with admin and district.

How likely are you to recommend this professional learning session to a friend or colleague? 36 ⛛

33
Net Promoter Score (...

How likely are you to recommend this professional learning session to a friend or colleague? 36 ⛛

8
Average (0-10)

How likely are you to recommend this professional learning session to a friend or colleague? 36 ⛛

8%
Detractor

50%
Passive

42%
Promoter
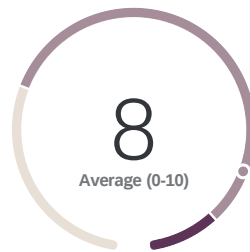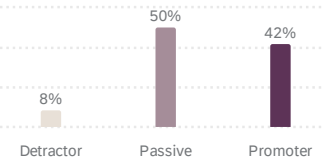
What would make you more likely to recommend this session? 3 ⛛

3

More collaboration and time to ask other mentors advice.

5

The cultural stuff feels a little forced and performative. It was hard for me to engage.

6

Less meetings

No more results to show

What additional feedback would you like to provide? 13 ⛛

3

Please begin by giving a clearly outlined schedule of expectations. It feels like these sessions are geared toward people who have experience in mentoring.

10

I like half day sessions over full day sessions.

9

Thank you! Check lists are helpful :)

10